

# Senate

# File No. 886

# General Assembly

January Session, 2015

(Reprint of File No. 617)

Substitute Senate Bill No. 1082 As Amended by House Amendment Schedule "A"

Approved by the Legislative Commissioner May 22, 2015

AN ACT PERMITTING STATE AGENCIES TO ESTABLISH ELECTRONIC FILING SYSTEMS FOR AGENCY PROCEEDINGS AND REQUIRING THE WAIVER OF STATE AGENCY ELECTRONIC FILING AND COMMUNICATION REQUIREMENTS.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

- 1 Section 1. Section 4-166 of the general statutes is repealed and the
- 2 following is substituted in lieu thereof (*Effective October 1, 2015*):
- 3 As used in this chapter:
- 4 (1) "Agency" means each state board, commission, department or
- 5 officer authorized by law to make regulations or to determine
- 6 contested cases, but does not include either house or any committee of
- 7 the General Assembly, the courts, the Council on Probate Judicial
- 8 Conduct, the Governor, Lieutenant Governor or Attorney General, or
- 9 town or regional boards of education, or automobile dispute
- 10 settlement panels established pursuant to section 42-181;
- 11 (2) "Approved regulation" means a regulation submitted to the
- 12 Secretary of the State in accordance with the provisions of section 4-

- 13 172;
- 14 (3) "Certification date" means the date the Secretary of the State 15 certifies, in writing, that the eRegulations System is technologically
- sufficient to serve as the official compilation and electronic repository
- 17 in accordance with section 4-173b;
- 18 (4) "Contested case" means a proceeding, including but not
- 19 restricted to rate-making, price fixing and licensing, in which the legal
- 20 rights, duties or privileges of a party are required by state statute or
- 21 regulation to be determined by an agency after an opportunity for
- 22 hearing or in which a hearing is in fact held, but does not include
- 23 proceedings on a petition for a declaratory ruling under section 4-176,
- 24 hearings referred to in section 4-168 or hearings conducted by the
- 25 Department of Correction or the Board of Pardons and Paroles;
- 26 (5) "Final decision" means (A) the agency determination in a
- 27 contested case, (B) a declaratory ruling issued by an agency pursuant
- 28 to section 4-176, or (C) an agency decision made after reconsideration.
- 29 The term does not include a preliminary or intermediate ruling or
- 30 order of an agency, or a ruling of an agency granting or denying a
- 31 petition for reconsideration;
- 32 (6) "Hearing officer" means an individual appointed by an agency to
- 33 conduct a hearing in an agency proceeding. Such individual may be a
- 34 staff employee of the agency;
- 35 (7) "Intervenor" means a person, other than a party, granted status
- as an intervenor by an agency in accordance with the provisions of
- 37 subsection (d) of section 4-176 or subsection (b) of section 4-177a;
- 38 (8) "License" includes the whole or part of any agency permit,
- 39 certificate, approval, registration, charter or similar form of permission
- 40 required by law, but does not include a license required solely for
- 41 revenue purposes;
- 42 (9) "Licensing" includes the agency process respecting the grant,

denial, renewal, revocation, suspension, annulment, withdrawal or amendment of a license;

- (10) "Party" means each person (A) whose legal rights, duties or privileges are required by statute to be determined by an agency proceeding and who is named or admitted as a party, (B) who is required by law to be a party in an agency proceeding, or (C) who is granted status as a party under subsection (a) of section 4-177a;
- (11) "Person" means any individual, partnership, corporation, limited liability company, association, governmental subdivision, agency or public or private organization of any character, but does not include the agency conducting the proceeding;
- 54 (12) "Personal delivery" means delivery directly to the intended 55 recipient or a recipient's designated representative and includes, but is 56 not limited to, delivery by electronic mail to an electronic mail address 57 identified by the recipient as an acceptable means of communication;
- [(12)] (13) "Presiding officer" means the member of an agency or the hearing officer designated by the head of the agency to preside at the hearing;
- [(13)] (14) "Proposed final decision" means a final decision proposed by an agency or a presiding officer under section 4-179;
- [(14)] (15) "Proposed regulation" means a proposal by an agency under the provisions of section 4-168 for a new regulation or for a change in, addition to or repeal of an existing regulation;
- [(15)] (16) "Regulation" means each agency statement of general applicability, without regard to its designation, that implements, interprets, or prescribes law or policy, or describes the organization, procedure, or practice requirements of any agency. The term includes the amendment or repeal of a prior regulation, but does not include (A) statements concerning only the internal management of any agency and not affecting private rights or procedures available to the

73 public, (B) declaratory rulings issued pursuant to section 4-176, or (C)

- 74 intra-agency or interagency memoranda;
- 75 [(16)] (17) "Regulation-making" means the process for formulation 76 and adoption of a regulation;
- [(17)] (18) "Regulation-making record" means the documents specified in subsection (b) of section 4-168b and includes any other documents created, received or considered by an agency during the regulation-making process; and
- [(18)] (19) "Regulations of Connecticut state agencies" means the official compilation of all permanent regulations adopted by all state agencies subsequent to October 27, 1970, organized by title number, subtitle number and section number.
- Sec. 2. Section 4-60s of the general statutes, as amended by section 2 of public act 15-1, is repealed and the following is substituted in lieu thereof (*Effective October 1, 2015*):
- (a) Each state agency of the Executive Department [of the state government] shall explore the feasibility of converting all applications and forms used by the public to electronic format and create an inventory of all forms used by such agency.
- 92 (b) [Any such agency that requires electronic applications and forms 93 may permit the applicant, individual or business, as applicable, to 94 submit a paper application or form upon request, if such applicant, 95 individual or business demonstrates good cause for not submitting the 96 application or form electronically.] Notwithstanding the provisions of 97 chapter 54, an agency as defined in section 4-166, as amended by this 98 act, may suspend any requirements for paper filing or service of 99 documents requirements contained in any regulation adopted by such 100 agency pursuant to subdivision (1) of subsection (a) of section 4-167 101 and may establish an electronic filing system for formal and informal 102 agency proceedings. Such agency, before establishing such a system, 103 shall give at least thirty days' notice by posting on its Internet web site

104 and publishing in the Connecticut Law Journal a notice of its intended 105 action and the instructions for the use of such system. Any agency 106 establishing such a system shall grant a request from a person, as 107 defined in section 4-166, as amended by this act, for an exemption from 108 any electronic filing requirements due to a hardship communicated in 109 writing to the agency, including, but not limited to, a lack of access to a 110 device capable of electronic filing or the incompatibility of a specific 111 filing with the electronic filing system.

- Sec. 3. Section 4-56a of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2015*):
- Procedures prescribed pursuant to sections 4-53, 4-56 and 4-57a shall not be deemed to constitute state regulations within the meaning of subdivision [(15)] (16) of section 4-166, as amended by this act.
- 117 Sec. 4. Section 4-61ii of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2015*):

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Any state agency utilizing or contemplating the utilization of volunteers shall be responsible for the development, continuation or expansion of volunteer programs within the agency. Each state agency may, for the purposes of fulfilling its responsibilities under sections 4-61hh to 4-61mm, inclusive, do any or all of the following: (1) Utilize professional staff to develop meaningful qualified salaried opportunities for volunteers involved in carrying out the functions of the agency; (2) develop written rules governing the recruitment, screening, training, responsibility, utilization, supervision and evaluation of its volunteers, but such rules shall not be deemed to be regulations as defined in [subdivision (15) of] section 4-166, as amended by this act; (3) take such actions as are necessary to ensure that volunteers and paid employees understand their respective duties and responsibilities toward one another and their respective roles in fulfilling the functions of the agency; (4) develop and implement orientation and training programs for volunteers; and (5) contract with other state agencies, as it deems necessary.

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Sec. 5. Subdivision (14) of subsection (a) of section 15-120cc of the

- general statutes is repealed and the following is substituted in lieu
- thereof (*Effective October 1, 2015*):
- 139 (14) Adopt rules for the conduct of its business which shall not be
- 140 considered regulations, as defined in [subdivision (15) of] section 4-
- 141 166, as amended by this act;
- Sec. 6. Subsection (a) of section 32-435 of the general statutes is
- 143 repealed and the following is substituted in lieu thereof (Effective
- 144 *October 1, 2015*):
- 145 (a) There is hereby established and created a body politic and
- 146 corporate, constituting a public instrumentality and political
- subdivision of the state of Connecticut established and created for the
- 148 performance of an essential public and governmental function, to be
- 149 known as the Connecticut Port Authority. The authority shall not be
- 150 construed to be a department, institution or agency of the state. The
- purposes of the Connecticut Port Authority shall be to coordinate port
- development, with a focus on private and public investments, pursue
- 153 federal and state funds for dredging and other infrastructure
- improvements to increase cargo movement through Connecticut ports,
- market the advantages of such ports to the domestic and international
- shipping industry, coordinate the planning and funding of capital
- 157 projects promoting the development of such ports and develop
- strategic entrepreneurial initiatives that may be available to the state.
- 159 The authority is authorized and empowered to:
- 160 (1) Have perpetual succession as a body politic and corporate and to
- adopt bylaws for the regulation of its affairs and the conduct of its
- 162 business;
- 163 (2) Adopt an official seal and alter the same at pleasure;
- 164 (3) Maintain an office at such place or places as it may designate;
- 165 (4) Sue and be sued in its own name, and plead and be impleaded;

166 (5) Develop an organizational and management structure that will 167 best accomplish the goals of the authority concerning Connecticut 168 ports;

- 169 (6) Create a code of conduct for the board of directors of the 170 authority consistent with part I of chapter 10;
- 171 (7) Adopt rules for the conduct of its business, which shall not be 172 considered regulations as defined in [subdivision (13) of] section 4-166, 173 as amended by this act; and
- 174 (8) Adopt an annual budget and plan of operations, including a 175 requirement of board approval before the budget or plan may take 176 effect.
- 177 Sec. 7. Subsection (a) of section 32-665 of the general statutes is 178 repealed and the following is substituted in lieu thereof (*Effective October 1, 2015*):
- 180 (a) Except as otherwise provided in sections 32-650 to 32-668, 181 inclusive, the following provisions of the general statutes, including 182 regulations adopted thereunder, shall not apply to the overall project: 183 Section 3-14b, subdivisions [(12), (13) and (14)] (13) to (15), inclusive, of 184 section 4-166, as amended by this act, sections 4-167 to 4-174, inclusive, 185 4-181a, 4a-1 to 4a-59a, inclusive, 4a-63 to 4a-76, inclusive, title 4b, 186 section 16a-31, chapters 97a, 124 and 126, sections 14-311 to 14-314c, 187 inclusive, 19a-37, 22a-16 and subsection (a) of section 22a-19. For the 188 purposes of section 22a-12, construction plans relating to the overall 189 project shall not be considered construction plans required to be 190 submitted by state agencies to the Council on Environmental Quality. 191 Notwithstanding any provision of any special act, charter, ordinance, 192 home rule ordinance or chapter 98, no provision of any such act, 193 charter or ordinance or said chapter 98, concerning licenses, permits or 194 approvals by a political subdivision of the state pertaining to building 195 demolition or construction shall apply to the overall project and,

Building Inspector and the State Fire Marshal shall have original sSB1082/File No. 886

notwithstanding any provision of the general statutes, the State

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198 jurisdiction with respect to the administration and enforcement of the 199 State Building Code and the Fire Safety Code, respectively, with 200 respect to all aspects of the overall project, including, without 201 limitation, the conduct of necessary reviews and inspections and the 202 issuance of any building permit, certificate of occupancy or other 203 necessary permits or certificates related to building construction, 204 occupancy or fire safety. For the purposes of part III of chapter 557, the 205 stadium facility project, the convention center project and the parking 206 project shall be deemed to be a public works project and consist of 207 public buildings except that the provisions relating to payment of 208 prevailing wages to workers in connection with a public works project 209 including, but not limited to, section 31-53 shall not apply to the 210 stadium facility project, the convention center project and the parking 211 project if the project manager or the prime construction contractor has 212 negotiated other wage terms pursuant to a project labor agreement. 213 The provisions of section 2-32c and subsection (c) of section 2-79a shall 214 not apply to any provisions of public act 99-241, as amended by public 215 act 00-140, or chapter 588x concerning the overall project. Any building 216 permit application with respect to the overall project shall be exempt 217 from the assessment of an education fee under subsection (b) of section 218 29-252a.

Sec. 8. Section 4-60r of the general statutes, as amended by section 1 of public act 15-1, is repealed and the following is substituted in lieu thereof (*Effective October 1, 2015*):

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Each state agency of the Executive Department [of the state government] shall review its existing policies concerning the mailing of notifications or other documents to clients of such agency and shall use electronic notification and correspondence with such clients where deemed appropriate by such agency and where not in conflict with any provision of the general statutes. Any such agency that requires the use of electronic notification and correspondence with its clients [may waive such requirement upon the request of the client, if the client demonstrates good cause for such waiver] shall grant a request from a client communicated in writing to the agency for an exemption

from such requirement due to a hardship, including, but not limited to, a lack of access to a device capable of communicating electronically or the incompatibility of a specific document with electronic correspondence.

This act sha sections:	all take effect as follows	s and shall amend the following
Section 1	October 1, 2015	4-166
Sec. 2	October 1, 2015	4-60s
Sec. 3	October 1, 2015	4-56a
Sec. 4	October 1, 2015	4-61ii
Sec. 5	October 1, 2015	15-120cc(a)(14)
Sec. 6	October 1, 2015	32-435(a)
Sec. 7	October 1, 2015	32-665(a)
Sec. 8	October 1, 2015	4-60r

The following Fiscal Impact Statement and Bill Analysis are prepared for the benefit of the members of the General Assembly, solely for purposes of information, summarization and explanation and do not represent the intent of the General Assembly or either chamber thereof for any purpose. In general, fiscal impacts are based upon a variety of informational sources, including the analyst's professional knowledge. Whenever applicable, agency data is consulted as part of the analysis, however final products do not necessarily reflect an assessment from any specific department.

#### **OFA Fiscal Note**

## State Impact:

Agency Affected	Fund-Effect	FY 16 \$	FY 17 \$
Various State Agencies	All Funds -	Minimal	Minimal
, and the second	Potential Savings		

Note: All Funds=All Funds

## Municipal Impact: None

## **Explanation**

The bill allows state agencies, boards, and commissions to deliver certain documents via electronic means and also allows such state entities to establish electronic document submission systems. State entities that utilize the ability to send and receive certain affected documents electronically may realize savings from reduced paper handling and storage.

House "A" makes technical changes to the underlying bill and has no fiscal impact.

#### The Out Years

The annualized ongoing fiscal impact identified above would continue into the future subject to inflation.

OLR Bill Analysis sSB 1082 (as amended by House "A")\*

# AN ACT PERMITTING STATE AGENCIES TO ESTABLISH ELECTRONIC FILING SYSTEMS FOR AGENCY PROCEEDINGS.

#### **SUMMARY:**

This bill allows e-mail delivery by state agencies to certain recipients of copies of (1) final decisions made in a Uniform Administrative Procedure Act (UAPA) contested case, (2) rulings and actions in response to petitions for declaratory rulings, and (3) declaratory rulings. It does so by defining "personal delivery" under the UAPA as delivery directly to the intended recipient or his or her designated representative, including e-mail delivery to an address the recipient identifies as an acceptable means of communication. By law, copies of final decisions in contested cases, rulings and actions in response to petitions for declaratory rulings, and declaratory rulings must be either mailed or "personally delivered."

The bill also allows an agency to suspend any requirements in its regulations governing its rules of practice for paper filing or document service for formal and informal agency proceedings. It instead allows the agency to establish an electronic filing system for the filings and service. Before establishing the system, the agency must give 30 days' notice on its website and in the Connecticut Law Journal, including instructions for using the system.

The bill requires agencies to exempt a person from electronic filing if the person requests an exemption and provides written notice to the agency of a hardship. Under the bill, such hardships include (1) a lack of access to a device capable of electronic filing or (2) incompatibility of a specific filing with the electronic filing system. It similarly requires

agencies to exempt a person, under the circumstances stated above, from any requirements to electronically receive notification from or correspond with the agency.

The bill eliminates provisions, established in PA 15-1 (which is also effective October 1, 2015), that make waiving the use of electronic correspondence and filing discretionary for agencies. Under PA 15-1, an executive branch state agency that uses e-mail to notify and correspond with clients may waive the requirement, upon a client's request, for good cause. Similarly, an agency that requires electronic applications or forms may waive the requirement, upon request by an applicant, individual, or business, for good cause.

The bill also makes technical and conforming changes.

\*House Amendment "A" eliminates provisions, established in PA 15-1, that allow agencies to waive the use of electronic correspondence and filing.

EFFECTIVE DATE: October 1, 2015

#### **COMMITTEE ACTION**

Government Administration and Elections Committee

Joint Favorable Substitute Yea 15 Nay 0 (03/25/2015)